

Mobile Extension

Necessity for the modern company.

What if your mobile phone was connected to your PBX just like any other extension?

NEC Infrontia can give your business this unique feature.

In today's world people are increasingly 'on the move' and those who are not mobile will lose their competition advantage.

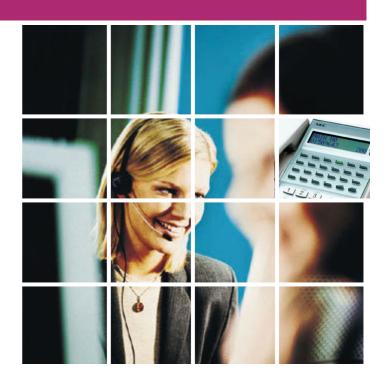
Most specialists and managers work in the field all the time and have to be reachable. Although a mobile phone allows them to answer or make a call, they cannot transfer a call to another contact or department. Mobile extension combines mobile access with the services, features and flexibility of an NEC business telephone.

A mobile extension behaves as an internal port of the Aspire System, but linked to an external mobile phone and provides many benefits for your business such as:

- Improved efficiency
- Improved productivity
- Cost savings on mobile communication

All of which provide higher customer satisfaction!

Each mobile extension is represented within the Aspire system by a proxy station port. A call to the mobile extension is effectively a call to the proxy port, which will establish a connection



through a trunk line to the external phone

With all the features of an analogue port the difference between a real analogue port and this proxy port is in most cases not seen. This allows you to assign a local number, class of service, toll restriction and much more. DSS keys and virtual station keys operate on the proxy port, showing the status of the mobile extension







Features

The mobile extension user will benefit from the many features that you have come to expect from the Aspire.

Mobile Extension supports the features of an SLT

Highlights of these are:

- Hold and Transfer
- Incoming Ring Group Membership
- ACD Group Membership
- Hotel/Motel
- DDI
- Toll Restriction
- Class of Service
- DDS Kevs
- Call Forward

How a mobile extension calls?

The mobile extension user calls their internal numbers by DDI. The proxy port recognizes this number by matching the CLI to its master; this then goes off hook internally presenting an internal dial tone to the mobile extension.

How do you call a mobile extension?

To call the mobile extension all a caller has to do is dial the extension number as normal. The proxy port then establishes a second call to the stored external number; this is not noticeable to the caller, all they will hear in the normal ring back tone. The mobile extension will hear the headset ringing tone as an indication that this is a call via the mobile extension feature and pressing the asterisk key connects the call.



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